

Carer Support Hospital Liaison service

If a patient on the ward has a family member or friend looking after them, please refer the carer to the new **Carer Support Hospital Liaison service**. The service has been set up to relieve the pressure on hospital staff, **so please use it!**

Carers Hotline : 0800 368 7579

Or

email : CSW.admin@nhs.net

This service can:

- act as a point of contact for carers rather than the ward nurse.
- provide information about support and resources for carers.
- signpost carers to other sources of information and support.
- provide training and support to help with discharge.

You can refer a carer with their permission, or give the carer the hotline number to call themselves.

Carers can also contact the **Hospital Liaison Team** by email or online:

Email: **HospitalTeam@carersupportwiltshire.co.uk**

Online: **www.carersupportwiltshire.co.uk/hospital**



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