KIELY GROUP LTD
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Bordesley Green
Birmingham
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Customercare@kielybros.co.uk

Carriageway Resurfacing /Patching – Preparation Works in Advance of MICRO SURFACING WORKS IN 2027

Dear Resident,

Over time, road surfaces become worn out due to the volume of traffic that use them and the different extremes of weather that affect them. Engineers regularly carry out electronic scanning on our main roads and visually inspect other roads.

Pre Micro Surfacing Patching Works

The road outside your property has been selected for improvement and is going to be resurfaced / patched in advance of the 2027 Micro Surfacing works. This consists of removing the existing surface, adjusting any carriageway ironwork applicable, and relaying a new final surface. Kiely Group Ltd will be carrying out these works on behalf of Wiltshire Council.

About the works

WORKS ARE DUE TO COMMMENCE SHORTLY, although bad weather may delay the process.

Please refer to the advance information boards erected at the site extents for the actual works timing periods.

If for any reason, we are delayed the advance information boards will be updated.

We ask you to ensure that you do not leave any vehicles parked on the road or verges when the work is due to start.

At the start of the work traffic control measures will be put in place to create a safe working environment for the general public and our operatives. Please ensure you do not enter our working environment unless directed and co-ordinated by one of our operatives.

During the works

The road will be closed and on street parking will not be possible whilst operations are ongoing.

Vehicle access to your properties will be restricted during the course of our works but maintained when safe to do so and possible. We apologise for any inconvenience caused and appreciate your patience.

Please ensure you adhere to all advice given, and drive with due care to protect the public and our workforce.

Pedestrian access to your property will be maintained throughout the works.

Please ensure your pets are kept indoors during the works.

Please do not hesitate to enlist the help of one of our operatives if you are in need of assistance.

On no account attempt to access or exit your property by driving or walking over the newly laid material until it has fully set, and the cones have been removed.

Danger Warning

This work involves the use of heavy plant, machinery, and hot material. Please do not allow your children to play near the work zone when operations are in progress.

An increase of noise will be generated during the works.

The company (Kiely Group.) can accept no liability for damage to property, vehicles, pets, soft furnishings or clothing if the advice given in this leaflet is ignored or not followed. Please remember you have a duty of care to protect your own property.

Please be aware verbal and physical abuse against our workforce will not be tolerated. All incidents will be reported to the appropriate bodies, including the police.

Help and Advice.

For further information relating to these works, please call our customer care line Monday-Friday, 9am-5pm.

Telephone: 01217723800 opt 1

Alternatively, you can email customercare@kielybros.co.uk

Alternatively, you can gain further information relating to the location and timing of the works by visiting www.one.network